

# How to Unblock your PPL Account

To unblock your PPL account, which permits all electric generation suppliers to retrieve your electric usage, visit <http://www3.pplweb.com/choice/>.

**Electric Choice**

What am I choosing? | How to Shop | Price to Compare | My Electric Bill | Literature and Information | Electric Generation Suppliers

**In Pennsylvania, Consumers may choose the company that generates the ELECTRICITY they use.**


You may choose an electric generation supplier based on price, special services or other factors that are important to you. You may save money.

Whether or not you choose a new electricity supplier, you can count on PPL Electric Utilities to continue delivering safe, reliable electric service.

[7-day Load Forecast](#) | [Privacy Release Form](#) | [Information for licensed suppliers](#) | [Contact Us](#)

Click on the “Privacy Release Form” at the bottom of the page. This will open the form to unblock your electric usage.

### Privacy Release Form - It's Your Choice



As part of the Electric Choice Program, PPL Electric Utilities is required to provide customer information to all licensed generation suppliers. This information includes your name, billing address, service address, account number and electric usage information. Suppliers must keep your account information confidential. Customers do have the right to withhold usage information from electric generation suppliers if PPL Electric Utilities is notified by the customer.

To indicate your preference about the release of your electric usage to prospective licensed electric generation suppliers, please complete the form below, click the appropriate button below and submit the form to PPL Electric Utilities.

Bill account number *(10-digit number at the upper right of your PPL Electric Utilities electric bill i.e. 99999-99999)*  
 (Required)

Name *(as it appears on your electric bill)*  (Required) Name of person submitting this request, if different

E-mail address of person submitting this form  (Required) Phone  (Required)

Service Address  Service Address (continued)

City  State  Zip

I do **NOT** want PPL Electric Utilities to release my **electric usage information** to all electric generation suppliers.  
 I **DO** want PPL Electric Utilities to release my **electric usage information** to all electric generation suppliers.

Complete the form, select “I DO want PPL Electric Utilities to release my electric usage information to all electric generation suppliers,” and submit the request.